



Client Testimonial

Ramapo Valley Surgical Center

BACKGROUND

As a premier surgical center located in Ramsey, New Jersey, Ramapo Valley Surgical Center is dedicated to providing high quality, advanced surgical care provided by board-certified surgeons and anesthesiologists, and highly-skilled nurses and technicians. These services, which include general surgery, ear, nose and throat procedures, ophthalmology, orthopedics, plastic and reconstructive, pediatric dental, podiatry and pain management, are provided in a convenient, state-of-the-art, outpatient setting.

CHALLENGE

To continue fulfilling its mission of “delivering the best quality of individualized care with compassion and the highest level of professionalism,” Ramapo wanted to remain focused on its core services and engage an outside resource that could effectively manage all necessary Human Resource (HR) operations. According to Ramapo’s Administrative Director Amy Allard, BSN, MPH, RN, “For a relatively small business, we opted to outsource the HR functions, rather than try to find someone who could cover all of the necessary responsibilities.”

SOLUTION

The surgical center opted to engage Alcott HR Group, a Professional Employer Organization (PEO) providing a full suite of HR Services. Alcott had been recommended by the ASD Consulting Group serving Ramapo. Since that time, Allard noted that she has been approached by numerous other PEOs/HR companies, but has never felt the need to speak with them. “As I never worked with an outsourcing company, I was concerned that it (Alcott) would merely be a payroll processing company,” continued Allard. “This was totally inaccurate thinking!” She learned, as do many first time users of a PEO, that Alcott offered a complete HR solution encompassing everything from payroll administration to employee benefits design and administration, tax administration and regulatory compliance. There are also the value-added benefits such as employee discounts for mass transportation, travel, entertainment, shopping and fitness club memberships offered through Alcott’s “After Hours” program. Through its relationship with Alcott, Ramapo has gained many important benefits.

BENEFITS

“The staff at Alcott is readily available and knowledgeable. They are invaluable in providing support in all areas of HR including EEOC regulations, OSHA compliance, and guidance with direct employee relations,” said Allard. Access to an expert team is just one of the important benefits Ramapo derives from its relationship with Alcott. Being able to provide its staff with a wide selection of benefits is another key advantage gained. “The fact that Alcott has contracts with multiple insurance companies allows the staff to actually choose their coverage from a menu of numerous options. This is a huge benefit as different staff members have individual coverage needs,” added Allard.

Ramapo’s management also has benefited directly from its alliance with Alcott particularly as it relates to regulatory compliance. “Alcott has been reliable and responsive,” said Allard. “They alert us to changes and issues in workforce regulations and ensure that we are up to date on compliance and other important issues.”

She also restated an often noted incentive for management in contracting with an HR partner – time. “Having Alcott as our HR service provider allows me to spend the time I need on other critical operational issues and not on the vast responsibility of fulfilling our HR demands,” continued Allard.

For other organizations that may be considering a relationship with a PEO/HR service provider, but perhaps hesitant to make the decision, Allard had this advice. “I do believe there are differences in companies. They are not all the same.” Her advice, “Shop and compare, if for no other reason than to feel comfortable with your choice as we do with Alcott. It is truly one stop shopping with highly qualified professionals in each area of Human Resources.”

ABOUT ALCOTT

Alcott HR Group is a Professional Employer Organization providing comprehensive HR services to a wide range of organizations from closely-held small and middle-market businesses to healthcare practices, professional service firms and nonprofits. Organizations that can’t justify an in-house HR department, but want to offer their employees competitive benefits and management peace of mind find Alcott to be a perfect alternative.

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– Amy Allard, BSN, MPH, RN
Admin Director, Ramapo